# CONTACT US.

Address	BMW Credit (Malaysia) Sdn. Bhd. Quill Building 3 3501, Jalan Teknokrat 5, 63000 Cyberjaya, Selangor Darul Ehsan.
Email	csinfo@bmw.com.my
Telephone	+603 2719 2688
Toll Free (Local)	1800 88 3000

Terms and conditions apply.

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# **OWNER'S INFORMATION.**

Name:

Extended Warranty Purchase Date:

## Registration No.:

Vehicle Model:

## Chassis No.:

Engine No.:

Vehicle Manufacturer Warranty Expiry Date:

BMW Extended Warranty / BMW Extended Warranty Plus Commencement Date:

Expiry Date:

Authorised Dealer's Stamp and Signature:

Owner's Signature:





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Expiry Date:

Authorised Dealer's Stamp and Signature:

Owner's Signature:

# WELCOME TO SHEER PEACE OF MIND.

Sheer driving pleasure isn't just about superior performance on the road - it's also about superior protection for your BMW. With the BMW Extended Warranty plans, your BMW enjoys extended coverage on its essential parts, allowing you to embark on any journey with the assurance that no matter what twists and turns life throws at you, your BMW will always emerge as good as new.

Please read the terms and conditions carefully. Should you have any inquiries, please do not hesitate to call us at  $1800\ 88\ 3000.$ 

# COVERAGE AND EXCLUSION AT A GLANCE.

PG 4
PG 6
PG 7 - 8
PG 10
PG 11 - 12
PG 13 -14

# ELIGIBILITY AND POLICY DURATION.

1. The Named Vehicle shall be eligible for coverage under this Warranty, provided the Named Vehicle is within either of these categories:

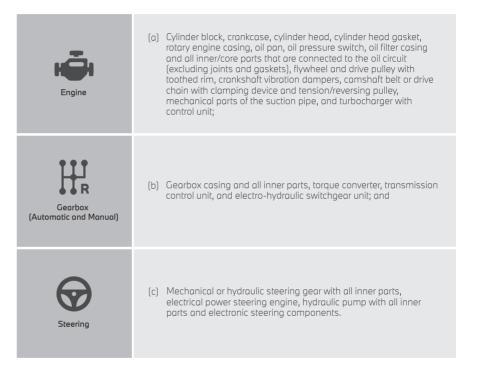
	CATEGORY A	CATEGORY B
Eligibility	<ul> <li>(i) Below five (5) years old and has a mileage reading of less than one hundred and thirty thousand (130,000) kilometers.</li> </ul>	<ul> <li>(i) Below five (5) years old and has a mileage reading equivalent to or of more than one hundred and thirty thousand (130,000) kilometers but less than two hundred thousand (200,000) kilometers; or</li> <li>(ii) Between five (5) to nine (9) years old and has a mileage reading of less than two hundred thousand (200,000) kilometers.</li> </ul>
Policy Duration	<ul> <li>Twelve (12) months from the inception date or up to one hundred and fifty-five thousand (155,000) kilometers, whichever comes first.</li> </ul>	<ul> <li>Twelve (12) months from the inception date or up to two hundred and twenty-five thousand (225,000) kilometers, whichever comes first.</li> </ul>

2. For the avoidance of doubt, vehicle age calculation will be calculated based on vehicle's first registration date to Jabatan Pengangkutan Jalan (JPJ).

BMW Extended Warranty Plan is a limited warranty plan underwritten by Allianz General Insurance Company (Malaysia) Berhad. (Company No.(200601015674 (735426-V).

## BMW EXTENDED WARRANTY PLAN.

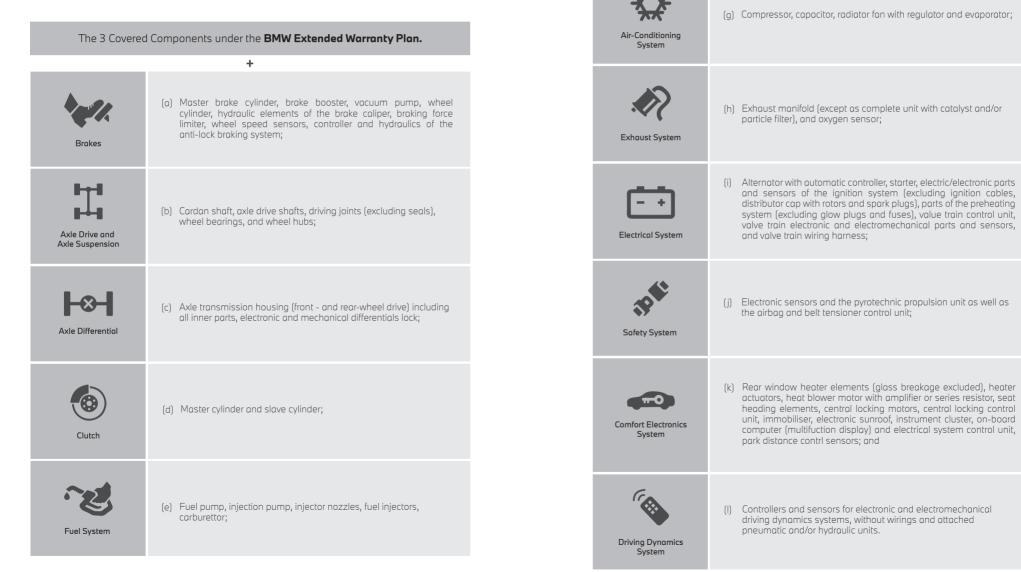
In the event of a Mechanical or Electrical Failure, the BMW Extended Warranty Plan shall provide coverage for the following Covered Components up to the Claims Limit, which shall be an aggregate of RM50,000 per vehicle.



# DISCOVER YOUR PLAN.

# BMW EXTENDED WARRANTY PLUS PLAN.

In the event of a Mechanical or Electrical Failure, the BMW Extended Warranty Plus Plan shall provide coverage for the following Covered Components up to the Claims Limit, which shall be an aggregate of RM50,000 per vehicle.



(f) Water pump, water cooler, heat exchanger, thermostat, fan (electric and mechanic, incl. viscous clutch, without fan wheel), fan control, radiators for

automatic transmission, thermal switch, motor oil cooler:

Cooling System

# **GENERAL CONDITIONS.**

- 1. It is a condition under this Warranty that the coverage provided shall cease to operate and no claims will be accepted in the event the Named Vehicle:
  - (a) has been modified from the Named Vehicle's manufacturer's original specifications, unless endorsed by Allianz General Insurance Company (Malaysia) Berhad ("the Company");
  - (b) is being or has been used or tested in preparation for or participation in any form of motorsport;
  - (c) is being used for hire, driver instruction or conveyance of passengers, for fare or reward (including car rental) except for private carpooling arrangements;
  - (d) is being used as a police or other emergency vehicle;
  - (e) was not imported into Malaysia by the Named Vehicle's manufacturer or such manufacturer's authorised Malaysian distributor;
  - (f) is being used for a purpose for which it was not designed;
  - (g) has not been serviced in accordance with the servicing requirements as required by the Named Vehicle's manufacturer;
  - (h) has an odometer reading which cannot be determined as accurate by virtue of the odometer having been inoperative, tempered with or removed from the Named Vehicle;
  - (i) is being used for courier purposes;
  - (j) is unroadworthy or unregistered.
- If a Covered Component of the Named Vehicle suffers a Mechanical or Electrical Failure during the Warranty Period, the Company will pay the Authorised BMW Service Centre the cost of repairing the Mechanical or Electrical Failure or replacing the relevant Covered Component, where applicable, up to the Claims Limit which is more particularly set out in the Warranty Certificate.
- 3. The company shall not be liable for the cost of repairing any Mechanical or Electrical Failure or replacing the relevant Covered Component during the No Claim Period for the Named Vehicle which its Manufacturer's Vehicle Warranty has expired. For the avoidance of doubt, the term "No Claim Period" means the twenty-one (21) day period calculated from the inception date of coverage under the Warranty Certificate during which the Company will not pay for any Mechanical or Electrical Failure of a Covered Component.
- 4. For the avoidance of doubt, the coverage under this BMW Extended Warranty Plan shall commence immediately following the expiry of the subsisting manufacturer's warranty for the Covered Components, if any.
- 5. The terms and conditions of the BMW Extended Warranty Plan may be varied or amended when necessary without prior notice to you, the Owner of the Named Vehicle.

# TERMS AND CONDITIONS.

# EXCLUSIONS.

- 1. This Warranty does not cover any loss, damage, liability or cost directly or indirectly incurred or caused by or contributed to or arising in respect of or under the following circumstances:
  - (a) repairs or replacement of any Non-Covered Component;
  - (b) any Covered Component that requires replacement as part of the normal maintenance of the Named Vehicle including but not limited to spark plugs and leads, glow plugs, belts, filters, hoses, brake and clutch linings, brake pads, disc rotors and/or disc and drum machining, batteries and globes;
  - (c) any Mechanical or Electrical Failure covered by any other warranty, entitlement or recall campaign, including any Manufacturer's Vehicle Warranty, dealer's statutory warranty and/or repairer's guarantee;
  - (d) any Mechanical or Electrical Failure attributable to the abuse or the continued use of the Named Vehicle after a fault has become evident (including loss of lubricants and/or coolant);
  - (e) any claim where the damage to a Covered Component was caused by a Non-Covered Component;
  - (f) any claim attributable to a failure to follow the Named Vehicle's manufacturer operating guidelines or a Mechanical or Electrical Failure arising from use of the Named Vehicle beyond the manufacturer's operating limitations;
  - (g) whilst the Named Vehicle is used for a purpose for which it is not licensed;
  - (h) any modification of a Covered Component from the manufacturer's specifications;
  - damage to any Covered Component resulting from an impact or road traffic accident, fire, loading beyond the specified vehicle weight rating, theft, vandalism, riot, terrorist act, war, political risk (e.g. confiscation), criminal act, explosion, lightning, earthquake, volcanic eruption, windstorm, hail, water, freezing or flood;
  - (j) slight irregularities of any Covered Component not recognised as affecting the quality or function of the Named Vehicle such as slight noise or vibration and defects appearing only under particular or irregular operations;
  - (k) Normal Wear and Tear of the Covered Components;
  - (I) where the fault causing the Mechanical or Electrical Failure was evident prior to the expiry of the Manufacturer's Vehicle Warranty or the Inception Date, whichever is earlier;
  - (m) any claims where the repair has not been carried out at an Authorised BMW Service Centre, unless authorised by the Company prior to the claim;
  - (n) any Mechanical or Electrical Failure caused by unauthorised repairs;
  - (o) any Mechanical or Electrical Failure caused by detonation, contaminated fuel, or the incorrect grade of fuel;
  - (p) any maintenance, adjustment, upgrade, modification and/or re-programming required for any Covered Component;

- $(\mathsf{q})$   $% = (\mathsf{q})^{-1}$  the cleaning of any Covered Component, including the removal of any carbon or sludge; and
- diagnostic costs which may be incurred in respect of the Covered Components, unless accepted by the Company as part of an authorised claim;
- (s) if the Named Vehicle has been declared a total loss, salvaged or junk vehicle;
- (t) any consequential loss, damage or liability incurred as a result of a Mechanical or Electrical Failure (including personal liability);
- (U) expenses charged for non-specific materials or shop supplies;
- (v) repair(s) or replacement(s) of Covered Component(s) made solely to meet or maintain any governmental emission standards;
- (w) any Mechanical or Electrical Failure caused by misuse, neglect, abuse, negligence and/or lack of normal maintenance or improper servicing;
- (x) any Mechanical or Electrical Failure caused by the use of the incorrect grade, the contamination and/or the failure to maintain proper levels of any fluids or lubricants;
- (y) any Mechanical or Electrical Failure that can be attributed to the Named Vehicle being fitted with a liquefied petroleum gas ("LPG") unit other than a unit supplied, fitted or endorsed by the manufacturer of the Named Vehicle. Parts expressly excluded for engines running on LPG include but are not limited to airflow meters, fuel pumps, injectors, inlet and exhaust valves, valve guides and/or seats, exhaust systems and all inlet tract components;
- (z) any claims where the Company was not contacted prior to the commencement of the repair(s) or replacement(s) where the Company has not issued a work authorisation number;
  - (aa) wheels, tyres, paintwork, panel-work and bodywork and their components including but not limited to lamps and lamp units, weather-strips and seals, components made of glass and/or trim or decorative components;
  - (bb) interior trim components, including but not limited to seats and seat mechanisms, cup holders, ashtrays and related components made of glass and/or decorative components;
  - (cc) any claim relating to the excessive use and/or burning of oil where Mechanical or Electrical Failure has occurred and the condition relates to normal wear of the Named Vehicle;
  - (dd) exhaust system components, including mufflers, pipes and catalytic converters;
  - (ee) any Mechanical and Electrical Failure caused by electrolysis; or
  - (ff) any tappings, threads and/or fixing and fastening devices.

## **BMW AUTHORISED** DEALER CONTACTS.

### AUTO BAVARIA

Ara Damansara	Balakong	Johor Bahru
Block 1, Sime Darby Motors City, 6, Jalan PJU 1A/7, Ara Damansara, 47301 Petaling Jaya, Selangor.	47-G, Jalan Tengah Cheras Selatan 118, Taman Sri Indah, 43200 Cheras, Selangor.	Bangunan RAT Auto, Batu 4½, Janal Skudai, 82100 Johor Bahru, Johor.
Phone : 1 300 13 3338	Phone : 03 9081 8139	Phone: 07 232 2288 Fax: 07 238 4889
Kuala Lumpur	Penang	Sungai Besi
362, Jalan Tun Razak, 50400 Kuala Lumpur.	15, Jalan Anson, Georgetown, 10400 Pulau Pinang.	330, Jalan Sungai Besi, 57100 Kuala Lumpur.

Phone: 03 2056 4288 Fax: 03 2056 4270

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Phone 04 238 7888
Fax: 04 238 7889
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### INGRESS AUTO

Tebrau	Damansara
No. 3B, Jalan Persiaran Desa Tebrau, Taman Desa Tebrau, 81100 Johor Bahru, Johor.	2779, Jalan Damansara, Sungai Penchala, 60000 Kuala Lumpur.
Phone: 07 213 0888	Phone: 03 7721 2288

## LEE MOTORS AUTO CARE

## MILLENNIUM WELT

Fax: 03 7721 2299

302, Lorong Perak 16, Mergong II, 05150 Alor Setarr, Kedah.

Phone: 04 733 7003 Fax: 04 733 7780

Kedah

Batu Pahat 28A & 28B, Jalan Tanjong Laboh, 83000 Batu Pahat, Johor.

Phone: 07 434 3288 Eax: 07 433 6288

## Kuantan

Lot 32, Jalan Teluk Sisek, 25000 Kuantan, Pahang.

Phone: 09 516 1666 Fax: 09 515 6190

## Kuala Lumpur North

Phone: 03 9223 3200

Fax: 03 9223 2338

No. 3, Lebuh Puteri,

47100 Puchong, Selangor

Phone: 03 8063 3222

Fax: 03 8063 2666

Bandar Puteri.

Puchong

Lot 50009, Off Jalan Kuching, 51200 Kuala Lumpur.

Phone: 03 6122 2288

## Seremban

2-A, Jalan Tun Dr. Ismail, 70200 Seremban, Negeri Sembilan.

Phone: 06 767 6228 Fax: 06 763 0282

## QUILL AUTOMOBILES

## Sales

Ground Floor, Quill 9, 112, Jalan Semangat, 46300 Petaling Jaya, Selangor.

Phone:03 7955 6333 Fax: 03 7960 2072

## No. 14, Jalan 13/4, 46200 Petaling Jaya, Selangor.

Service

Phone: 03 7958 2063

REGAS

Kuching

### RAZA PREMIUM AUTO

## Kelantan Lot 492, Jalan Kuala Krai, Seksyen 20,

15050 Kota Bharu, Kelantan Phone: 09 744 5333

Fax: 09 748 0833

# 93350 Kuching, Sarawak.

No. 8, Jalan Tun Jugah,

PREMIUM AUTO

Phone: 082 467 777 Fax: 082 467 788

## REGAS PREMIUM SABAH SDN BHD

## Sabah

lpoh

Lot 17362, Mile 3, Jalan Penampang, 88300 Kota Kinabalu, Sabah.

## Phone: 088 703 492 Fax: 088 703 686

## SEONG HOE PREMIUM MOTORS

Melaka

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2020, Jalan Semabok,
75050 Melaka.
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Phone: 06 288 2228 Fax: 06 288 2227

## PREMIUM AUTO Butterworth

TIAN SIANG

Lot 6235, Jalan Baru,

Phone: 04 398 2600

Phone: 05 506 2800 / 2100 Fax: 05 506 3100

30010 lpoh. Perak.

No. 99, Jalan Tunku Abdul Rahman,

## WHEELCORP PREMIUM

### Bukit Tinggi

Lot 142646, Jalan Remia 5/KS 07, Ambang Botanic, 41200 Klang, Selangor.

Setia Alan Seksyen U13, 40170 Shah Alam, Selangor.

Selangor

Phone: 03 3318 6363

Phone: 03 3358 3913

No. 1, Jalan Setia Murni U13/AH,

13700 Perai, Pulau Pinang.

Fax: 04 398 1600